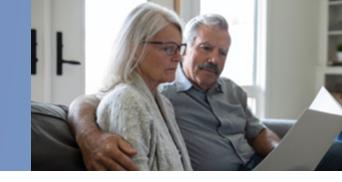# How to Get Started With
Genentech Patient Support Services
Learn about coverage for your Genentech medicines

Are you worried about paying for your Genentech medicine? If you answered yes, you are not alone. Genentech, the company that makes your medicine, may be able to help.

How to get started

PATIENT	You fill out the **Patient Consent Form**	
PRESCRIBER	Your doctor fills out a **separate enrollment form**	
✓	We can begin helping you once we receive both of these forms	

You can fill out the Patient Consent Form online at **Genentech-Access.com/PatientConsent**. Your doctor might give it to you, too.

LEARN MORE about your health insurance coverage*
Genentech Access Solutions is a program that helps people who have been prescribed a Genentech medicine. After you're enrolled, we may call to help you understand your health insurance coverage and the support options available to you.
- **If Genentech Access Solutions calls you, it will be from an 800 number.** Consider saving it in your contact list so you know it is us the next time we call
- Use the worksheet on the other side of this page to write down the information we provide about your insurance coverage

LEARN MORE about how we may help by visiting **Genentech-Access.com/patient**.

ONE NUMBER connects you to the support we offer. Call the Genentech Patient Resource Center at **(877) GENENTECH**/(877) 436-3683 with questions or to get started.

*Genentech provides coverage and reimbursement services to patients to help them understand benefits, coverage and reimbursement. Genentech provides these services to patients only after a health care provider has prescribed a Genentech product.

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Health Insurance Information Worksheet

Use this worksheet to note information about your health insurance coverage for your Genentech medicine. This information might come from Genentech Access Solutions, your doctor's office or directly from your health insurance plan.

Does my health insurance plan cover my Genentech medicine? ☐ Yes ☐ No

How much is my medicine going to cost?

- My health insurance plan has a **deductible**. This is the amount I pay for health care services or medicines out of pocket before my insurance begins to pay. My deductible is $_____

- I have a **co-pay** for my medicine. This is an amount I have to pay for office visits, medicines or administration. I pay this amount after I pay my deductible. A co-pay is usually a set amount. My co-pay is $_____

- I have **co-insurance** for my medicine. This is like a co-pay, but it is usually a percentage of the total cost instead of a set amount. My co-insurance is _____%

- My health insurance plan has an **out-of-pocket maximum**, which is the most I have to pay for health care services or medicines each year. My out-of-pocket maximum is $_____

How can I get help with the cost of my medicine?

We may be able to help you get the Genentech medicine you need, even if you can't pay for it. Genentech Access Solutions will help you understand the support options available to you.

You can always discuss any concerns or questions about your coverage with your doctor's office.

Additional notes: _____

_____

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